



FREE ASSESSMENT TOOL

Rate Your Current BPM Maturity

Evaluate your organization's Business Process Management maturity across 15 key dimensions. Get a personalized score and actionable recommendations to drive operational excellence.

● 15 Questions

● 5 Minutes

● Instant Scoring

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Why Assess Your BPM Maturity?

In the contemporary landscape of organizational management, the maturity of business processes serves as a critical determinant of operational efficiency and strategic agility. Business Process Management (BPM) is not merely a technological implementation but a holistic management philosophy that aligns an organization's processes with its strategic goals.

This assessment is designed to provide you with a clear snapshot of your current BPM maturity level. By evaluating key dimensions such as process ownership, standardization, documentation, and performance measurement, you can identify specific areas for improvement and transition from reactive operations to a state of continuous innovation.

The 15 statements below represent established best practices in Business Process Management. For each statement, honestly evaluate your organization's current state and select the response that best reflects your reality.

How to Score

| Response | Points | Meaning |
|-----------|--------|--|
| Yes | 3 | This practice is consistently applied across the organization. |
| Sometimes | 2 | This practice exists but is not consistently applied. |
| No | 1 | This practice is not in place or rarely applied. |

Maximum Score: 45 points (fully mature) | Minimum Score: 15 points (no maturity)

BPM Best Practice Assessment

STRATEGY

| | | | | |
|----|---|--|--|--|
| 01 | Focus is on business projects, not simply technology projects. | | | |
| 02 | Management Team of processes in question (dept.) is diverse (skillset, experience, levels of seniority, departments etc.) | | | |

GOVERNANCE

| | | | | |
|----|---|--|--|--|
| 03 | We have a BPM Centre of Excellence (COE). | | | |
| 04 | We can effectively control management expectations regarding process changes. | | | |
| 05 | Roles and responsibilities in processes are clearly defined and adhered to. | | | |

METHODOLOGY

| | | | | |
|----|--|--|--|--|
| 06 | A formal BPM methodology is being or has been used to aid delivery. | | | |
| 07 | Our approach ensures the quality of primary and supporting information in processes. | | | |

DOCUMENTATION

| | | | | |
|----|---|--|--|--|
| 08 | We have a suite of current state process maps, fully documented. | | | |
| 09 | Process maps (models) are standardized across all departments - there is a best practice in approach, symbols, icons that are adhered to. | | | |
| 10 | We are identifying, capturing, and defining all business capabilities and rules. | | | |

PERFORMANCE

| | | | | |
|----|--|--|--|--|
| 11 | Performance measurements with clearly defined KPIs are added to workflow models. | | | |
|----|--|--|--|--|

| | | | | |
|----|--|--|--|--|
| 12 | Consistent training is provided to team members (including standardized SOPs). | | | |
|----|--|--|--|--|

CONTINUOUS IMPROVEMENT

| | | | | |
|----|---|--|--|--|
| 13 | The voice of the customer is gathered and used to build out process requirements. | | | |
|----|---|--|--|--|

| | | | | |
|----|---|--|--|--|
| 14 | All key processes have clearly assigned owners. | | | |
|----|---|--|--|--|

| | | | | |
|----|---|--|--|--|
| 15 | Business models and supporting information are kept up to date post-completion of any BPM work. | | | |
|----|---|--|--|--|

| | | |
|--------|---------------|---------|
| No (1) | Sometimes (2) | Yes (3) |
|--------|---------------|---------|

| | |
|--------------------|------------|
| TOTAL SCORE | /45 |
|--------------------|------------|

Understanding Your Results

Your total score reflects your organization's position on the BPM maturity spectrum. Organizations typically progress through five distinct stages, each with its own characteristics and recommended next steps.

15 - 20 **Initial**

Status: Processes are largely ad-hoc and reactive. Success depends on individual heroics rather than institutionalized systems.

Recommendation: Start by documenting your most critical "as-is" processes. Assign clear ownership for each key process and establish a common vocabulary for how your organization talks about its workflows.

21 - 25 **Managed**

Status: Some processes are documented and managed at the departmental level, but consistency across the organization is limited.

Recommendation: Focus on connecting the dots between departments. Establish a shared BPM methodology and begin standardizing your process mapping approach across teams.

26 - 30 **Standardized**

Status: You have established a solid foundation. Processes are documented and standardized, but may lack dynamic optimization.

Recommendation: This is your "Improvement Zone." Integrate KPIs and performance measurements into your workflow models. Start leveraging your BPM data to drive proactive decision-making.

31 - 38 **Predictable**

Status: Processes are managed quantitatively with clear KPIs. You can predict outcomes and identify bottlenecks before they become critical.

Recommendation: Refine your performance measurement system and incorporate the voice of the customer more systematically. Explore automation opportunities for repetitive process steps.

39 - 45 **Innovating**

Status: Your processes are mature, continuously improving, and strategically aligned. BPM is embedded in your organizational culture.

Recommendation: Focus on advanced automation and AI integration. Use your mature process data to predict bottlenecks before they occur and foster a culture of relentless innovation.

About BERIAS

BERIAS is a consulting firm specializing in project management, process optimization, and smart automation for small and medium-sized businesses. Founded by Tobias Hess, BERIAS combines academic rigor with entrepreneurial agility to deliver actionable results that make an immediate impact.

With offices in Miami, Florida and Munich, Germany, BERIAS connects international know-how with hands-on solutions for your business, wherever you are. Whether you need a quick strategic consultation or a comprehensive 30-day process transformation, BERIAS delivers consulting that is clear, practical, and focused on your goals.

Our Services

Adaptive Micro Consulting

Modular, fast, and flexible consulting sessions that identify the 20% of decisive steps impacting your company most. No long-term commitments, no high fees. Get expert guidance exactly when you need it.

30-Day Clarity Sprint

A high-impact process management framework designed to deliver measurable improvements in just one month. From initial analysis through implementation, we work alongside your team to transform your processes.

Ready to Elevate Your Process Maturity?

Explore our Adaptive Micro Consulting and discover how BERIAS can help you turn your assessment insights into measurable improvements.

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Schedule a free 15-minute call | hello@berias.com | +1 (786) 966-1795

References

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