

# Data Security Operating Summary

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**Didaxis Group** approaches client data security as an operating discipline, not a marketing claim. The goal is to make data access, implementation work, and project closeout reviewable by internal IT, procurement, and executive stakeholders.

## What this means in practice

Control area	Working standard
<b>Access requests</b>	Every access request is documented by system name, required data elements, access level, duration, and technical method before work begins.
<b>Permission model</b>	<b>Read-only</b> access is the default. Any elevated privilege must be explicitly justified and approved.
<b>Identity and authentication</b>	Institutional SSO and MFA are preferred wherever available. Access is tied to the named operator performing the work.
<b>Data location</b>	Client data stays inside the client-approved environment whenever possible. Data is not moved into personal storage, side spreadsheets, or unapproved tools for convenience.
<b>Infrastructure approach</b>	Repositories, staging databases, ETL orchestration, secrets storage, and dashboards are designed to live in client-owned or client-approved infrastructure when data work is in scope.
<b>Credential handling</b>	Credentials are stored in approved secrets tooling or a password manager. They are not hardcoded in code, config files, or informal messages.
<b>Approved tools</b>	Tools that directly process client data, indirectly touch supporting content, or have no data contact are disclosed in writing before work starts.
<b>AI-use policy</b>	No client data is submitted to third-party AI tools unless a specific use case is approved in writing in advance.
<b>Incident response</b>	Any actual or suspected unauthorized access is escalated to the client within <b>24 hours</b> , with written follow-up and full cooperation during response.
<b>Closeout</b>	Access revocation, repository handoff, and a written data destruction confirmation are treated as formal engagement deliverables.

## Review-ready artifacts clients can expect

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Clients should expect more than verbal assurances. A disciplined engagement can include the following review artifacts.

Artifact	Why it matters
<b>Access inventory</b>	Lets IT review the exact systems, permissions, and data elements requested before credentials are provisioned.
<b>Tools disclosure exhibit</b>	Shows which tools directly process client data, which only touch support materials, and which have no client-data contact.
<b>Environment confirmation</b>	Clarifies where repositories, orchestration, staging, dashboards, and secrets will live before implementation begins.
<b>Incident response summary</b>	Gives IT and procurement a defined escalation path rather than an improvised response.
<b>Revocation confirmation</b>	Proves access was removed at the end of the project or phase.
<b>Data destruction letter</b>	Documents that remaining extracts, credentials, and retained materials were handled according to the agreed schedule.

## Operating principles

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**Least privilege.** Access is limited to the minimum systems and permissions needed for the scoped work.

**No informal sprawl.** Client operational data is not treated as something that can be casually copied into ad hoc files or personal tools.

**Named-user accountability.** Access, approvals, and closeout actions are attributable to the specific operator performing the work.

**Prepared security review.** Vendor registration, tool disclosure, incident handling, and HECVAT-style review are approached as part of delivery readiness, not as afterthoughts.

# Typical client questions

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## **How is access controlled?**

Access is requested by exact system, data element, duration, and access level. Read-only is preferred by default, and scope boundaries are reviewed before use.

## **Where does the data live?**

Within the client-approved environment whenever possible. The intent is to avoid off-platform copies and keep operational work inside the client's security perimeter.

## **What happens if there is a suspected incident?**

Work stops, the client is notified within 24 hours, and the response is coordinated with the client's IT or security team.

## **What happens at the end of the engagement?**

Access is revoked, credentials are removed, required extracts are deleted, and a written closeout or destruction confirmation can be provided.

## **For security and procurement review**

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This summary is intended to support early-stage conversations with IT, security, procurement, and executive sponsors. More detailed operating documentation can be shared when a project moves into formal review.